

# FAQ

## Frequently Asked Questions About TISAX®



On the safe side.

You are interested a TISAX® assessment of your company but still have questions? In our FAQ, we have summarized and answered the most frequently asked questions for you.

### 1. What advantages does TISAX® offer?

Recognized by participants across the global automotive industry supply chain, the Trusted Information Security Exchange (TISAX®) has established a uniform level of information security to boost confidence in audited companies. Standardized TISAX® assessment eliminates unnecessary and duplicate audits saving you both time and money. Certification is valid for a period of three years.

### 2. What is an assessment level?

TISAX® distinguishes between three assessment levels (protection requirements), depending on what protection is required: normal (level 1), high (level 2) and very high (level 3). Inspection methods and efforts are determined by the established security needs.

**Level 1:** Self-assessment without plausibility check, usually for internal purposes only. These test results have only a low informative value and are not used in TISAX®.

**Level 2:** Plausibility check of your self-assessment by an inspection service provider such as DEKRA. These information security audits are usually conducted as telephone and web conferences, not as on-site audits, unless one of the following conditions applies:

- Test objective "prototype protection" (independent of protection requirement)
- Test objective "connection of third parties" (independent of the need for protection)

**Level 3:** Comprehensive and detailed on-site plausibility check of your self-assessment by an inspection service provider such as DEKRA.

### 3. Is TISAX® assessment required for supply companies and service providers?

TISAX® is not limited to manufacturing companies but covers the entire supply chain of the automotive industry. Your individual need to implement TISAX® depends on the particular requirements of your client. If your client does not specifically approach you or change any accepted general terms and conditions, it is advisable to wait and see whether you will need TISAX® assessment for further cooperation.

### 4. Is the content of TISAX® analogous to ISO 27001?

The TISAX® test catalog was derived from the international ISO 27001 standard and uses the controls defined therein. Instructions describe how the respective requirements (must, should, can) can be implemented, how processes are to be ensured, and which tools can be used. A major difference between the two standards is that TISAX® must achieve a certain maturity level in order to receive the label.

### 5. Which employees are relevant to TISAX® assessment?

All employees must be included in the scope. This can also be, for example, an employee in production who works with customer information.

### 6. How long does it take to complete TISAX® assessment?

The duration of your assessment depends on the size of your company and the amount of travel activity associated with

the inspection of your locations. Normally, 2-3 days on site are sufficient to complete the procedure for a company of average size.

### 7. How long does it take for a company to be considered certified?

From initial to final inspection, the entire TISAX® testing process can take several months. If the test process cannot be successfully completed, you will not receive a TISAX® label. If your company meets all criteria or shows only minor deviations (so-called secondary deviations), the test report will be submitted to ENX. Once this has been accepted, you will receive your (temporary) TISAX® label. If there are major deviations which must first be corrected, the label shall apply from the day on which the deviation is deemed to have been rectified.

### 8. Is there a minimum number of process and procedure documents I need to create for the TISAX® exam?

It is not possible to make a general statement here. It always depends on the size and the activity of your company. Theoretically, you can cover everything in a single document, as long as it is clear. However, it is advisable to create several documents in which related topics are addressed.

### 9. Can DEKRA help me prepare for TISAX® assessment?

Yes, our pre-assessment service enables you to find out how well you are positioned in the area of information security and what tasks still need to be completed for a successful **TISAX® assessment**.

**Do you have further questions about the TISAX® assessment? Contact our experts right away!**

**DEKRA Audits**

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