

# Case Study – TISAX® Assessment: Providing Information Security to the Automotive Industry



A competent and independent provider of testing services, we were selected by a distinguished client to verify effective information security standards according to established TISAX® requirements.

Client:	Major partner in the development of the German automotive industry
Period:	07/2018- present
Location:	Germany
Main services:	TISAX® Assessments
Industry:	Automotive industry

One of the largest and most passionate partners in the development of the German automotive industry, our client constantly faces new challenges in the field of automotive engineering. Headquartered with several locations throughout Germany, the company is proud of its close relationship to its customers. In order to meet the high standards needed to compete in the crowded automotive market, this client chose us to conduct the internationally recognized Trusted Information Security Assessment Exchange (TISAX®) assessment.

## Initial situation

Manufacturers, suppliers and others operating in the automotive industry demand a certain level of security from their business partners. Assessment according to the TISAX® industry standard for information security provides good proof that sensitive, customer-related data is properly protected.

In the run-up to TISAX® assessment, a so-called Information Security Management System (ISMS) in accordance with ISO 27001 was implemented and rolled out to the individual company locations to ensure our client's ability to guarantee required levels of security. Together with TISAX® assessment, the compliant ISMS serves to continually optimize critical internal information security processes.

## Solutions

Due to our many years of extensive experience in the automotive industry, we were chosen by this particular customer as their trusted partner for recognized and reliable TISAX® assessment. After registering on the TISAX® platform, our expert was there to provide this client optimal support throughout the assessment process. Our comprehensive assessment required a six-month preparation period in which corresponding processes were implemented. Another four months was needed to examine and optimize the processes introduced.

Subsequent to prudent preparation, we were able to conduct TISAX® assessment. Based on VDA ISA requirements and other additions, more than 50 issues were addressed. Our expert recorded and analyzed the assessment results to provide the evidentiary and protocol documentation required for TISAX® compliance.

Assessment results were provided to the customer for approval before being forwarded to the European Network Exchange Association (ENX), an association of European automobile manufacturers, suppliers and organizations. The submitted documentation was checked for conformity with existing TISAX® requirements and, after successful verification, ENX awarded our customer the TISAX® label.

Thanks to our optimized and reliable working methods, we were able to provide quick and competent support to company headquarters as well as satellite sites.

## Results

Our client is a constantly developing, dynamic company. Thanks to our broad network of experts and extensive experience, we were able to ensure flexible deployment and successfully conduct the required **TISAX® assessments**. We are proud to provide this distinguished customer continued support.

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Contact us to learn more about our TISAX® services!