



DEKRA Organisational Reliability

CASE STUDY



OIL & GAS CASE STUDY

Industry: Energy

Client: Major Oil & Gas company

PROGRAM

This Operator had been issued with a number of improvement notices and a prohibition notice by the Health and Safety Executive. There had been organisational change with a number of senior people changing out.

DEKRA Organisational Reliability created a bespoke program based on the principles of values based leadership. This was designed to help deliver the new leadership team's vision to make the business unit environment safe and reliable and deliver a strong performance.

DIAGNOSE

No diagnostic carried out

The client approached DEKRA Organisational Reliability with a clear definition of the outcomes – make the business unit safe and reliable, and help develop new values and make them the DNA of the business.

MOTIVATE

Working with the principle that leaders lead and shape cultures and managers work within them, DEKRA Organisational Reliability facilitated a Vision and Values session with the onsite leaders the output of which was two core values that are action centred and allowed all members of the organisation to challenge work that has unacceptable risk or hazard potential. DEKRA Organisational Reliability delivered a one day motivational workshop (SafeMindSafeBody© for the workforce. This workshop addresses the psychology of risk perception, hazard awareness, decision making, communication and intervention

EDUCATE

DEKRA Organisational Reliability delivered a 3 day leadership training (Supervising Safely). This training provides managers and supervisors with the skills to be safety leaders and lead their teams toward Incident Free Operations

SUPPORT

DEKRA Organisational Reliability provided full time coaching to roll out the values and coach the leadership and workforce to embed new skills and create new habits.



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RESULT

After 18 months the coaches were withdrawn at which point the Operator reported significant improvement in performance both in safety and reliability (these are the Operators' figures);

- 13 months and 2 million hours Lost Time Incident (LTI) Free (this included two major offshore projects).
- 29% reduction in Total Recordable Case Frequency (TRCF)
- 68% reduction in First Aid Injuries (FAI)
- Significant increase in Near Miss and Hazardous Condition reporting & exceptional participation in their new, bespoke BBS system
- Established a positive intervention culture under a 'concept of care'
- Significant reduction in plant trips
- Reports from visiting construction personnel and safety reps that the installation was 'the safest we've ever worked on' commented that 'management take safety seriously – we feel looked after here'