Do you want to create value in the continual improvement of your processes? DEKRA certificates are recognized around the world as a sign of quality. An ISO 9001 quality management system certification will help separate you from the competition and improve your market position, while also increasing customer satisfaction.

**Definition and purpose of ISO 9001**

This standard can apply to any organization, in any sector or industry. The purpose of ISO 9001 is to help you achieve your goals in an efficient way, while also increasing customer satisfaction.

A correctly implemented quality management system is an excellent way to help you advance your business and prepare for the future, with all the changes it may hold. DEKRA will verify the conformity of your quality management system with the requirements of ISO 9001 on the basis of documented procedures. Once certified, we will provide you with your certificate and access to the DEKRA Seal to demonstrate your compliance to others around the world.

**What DEKRA offers you**

With an ISO 9001-compliant system, you not only improve your quality management, you can also improve your competitive position and your efficiency.

- Defined responsibilities and procedures to motivate employees around a common goal
- Improved customer satisfaction
- Improved efficiency and results
- International recognition

Thanks to our industry expertise, we can work with you on a targeted, objective, impartial solution that fits the needs of your business.
Steps towards successful certification

1. Consultation in advance
   1.1 Information consultation (optional)
   Telephone or personal conversation with you discussing the process flow
   1.2 Project briefing (optional)
   Discussion with the auditor on-site
   1.3 Pre-audit (optional)
   Preparation for certification including document audit

2. Certification
   2.1 Readiness analysis
   Inspection on-site and audit of the description of the management system
   2.2 Certification audit
   Audit of documented processes of the on-site management system
   2.3 Follow-up audit (optional)
   Checking the corrective measures by the auditor of the management system

3. Report
   Documentation of the audit including assessment

4. Certificate and seal
   Proof of successful certification with a duration of max. three years

5. First monitoring audit
   Auditing the practical implementation of the management system

6. Second monitoring audit
   Repeated auditing of the practical implementation of the management system

7. Recertification
   Repeating steps 2 to 6 for certification extension for further three years

Are you interested in ISO 9001 certification? Request your individual offer today!

Other services from which you can benefit
We certify numerous management systems e.g. according to ISO 27001, ISO 14001, ISO 45001 and their combinations.
Our portfolio includes over 40 accreditations and approvals!
The DEKRA Group provides comprehensive services focused on information security including:

- Training and education, e.g. to become an IT specialist
- Product certifications, e.g. electromagnetic compatibility (EMC)
- Personal certifications, e.g. data protection specialist

The DEKRA seal
Signaling maximum quality and reliability – across different industries and internationally – the DEKRA seal is an excellent hallmark and marketing instrument which sets you apart from the competition. Use it to show your customers and business partners the value of what you offer. We are here to help you.

DEKRA Audits
Mail audits@dekra.com